



May 8, 2020

Dear Family Member/Loved One,

This letter is to communicate the ongoing efforts to maintain the health and wellness of our residents and staff at Communities at Indian Haven. With parts of Pennsylvania transitioning to the “yellow” category which will allow certain non-essential businesses to open on Friday May 8, 2020, we have received some questions and wanted to share updates with you. ***This will not include senior living providers.*** With the vulnerable population that we serve it could be some time before regular visitation resumes. We will continue to provide you with updates as information is released.

At this time, we have one (1) active COVID-19 cases. We are continuing to follow the stringent mitigation efforts that were previously outlined to you. These have been extremely successful in keeping our staff and residents safe and protected. We are very gracious of your support during this pandemic.

With the weather improving, we are looking to offer outside social distanced visits with your loved one. These will be pre-scheduled and be limited to two family members. We ask that you please continue to follow all guidelines including maintaining a distance of at least six feet, hand washing/sanitizing, and wearing a mask. You will be contacted with more details when we are ready to schedule these visits. We ask that you please be courteous of the time limits as we want to afford this opportunity safely to all of our residents and families.

We continue to share updates of facility happenings on our website and social media pages. The Centers for Medicare and Medicaid Services (CMS) recently announced some changes on notification to residents and family members of symptomatic residents or positive COVID-19 cases that reside in skilled nursing facilities. This communication along with our mitigation efforts will be posted on our website today, May 8th. Should positive cases or symptoms develop we will be providing an ongoing means of communication to you.

In recognition of National Nursing Home Week, May 10-15th, our caring and dedicated staff have planned an array of special activities to celebrate the special relationships they have with the residents designed to continue to lift everyone’s spirits. Please be sure to visit our Facebook as we capture these activities.

As the reopening of businesses, and other activities take place please use caution if going out in the community. You are the best defense in successfully fighting this pandemic. Thank you for your patience and cooperation during this challenging times. Do not hesitate to contact me at 724-465-3900 if you have any questions.

Stay Safe,

Kimberly Cobaugh, RN, NHA
Administrator