



December 4, 2020

Communities at Indian Haven

Dear Friends, Families, Residents and Caregivers,

We thank you for your continued support throughout the COVID-19 pandemic. We officially started this journey on March 13th. We thank our frontline workers and the incredible job they do daily. They place our residents first while keeping everyone safe. They carry out our goal of providing high-quality care for your loved ones.

In doing so, we continue to focus on the basic principles of cleanliness set forth by policies and procedures from the Centers for Disease Control (CDC), Department of Health (DOH), and Regional Response Health Collaboration Program (RRHCP). These are our guidelines for prevention and mitigation of COVID-19. We have had Service Master terminal clean the facility as well as increased our regular cleaning and infection control practices.

The Christmas holiday season is upon us and the coronavirus will have a definite effect. The CDC offers recommendations for holiday celebrations during the pandemic. We will abide by these rules. Please see the links on our website's COVID-19 page for more information.

Our Facility's Resident Impact (May 15, 2020 through December 3, 2020): *** RECOVERED: 89%**

Number of cases	
8	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
15	CONFIRMED: Residents with new laboratory positive COVID-19
2	SUSPECTED: Residents with new suspected COVID-19
30	TOTAL DEATHS: Residents who died in the facility or another location
8	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

Family members and all others impacted by the virus will be contacted and provided with results/updates with changes. Both Residents and Staffs are tested twice weekly. We continue with the zoom calls and phone calls to assure your loved one is maintaining contact with you. We have had many donations of goodies, craft items, soft blankets, coloring/word search books, fun items and cards via our [Bundle of Joy Project](#). **Thank you to our Community, Families and Staff for their extreme generosity and kindness!**

In keeping up with COVID-19 challenges, we have enacted the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. These guidelines related to visitations and screenings are based on county positivity rates. As of December 1, Indiana County has 2,624 known cases with 42 deaths.

We encourage staff to maintain social distancing, use caution when attending gatherings, wear a mask and practice hand hygiene while at work and home. We are so blessed with such awesome staff! They have worked countless hours in All Departments to assure your loved ones are cared for and have all their needs met.

Thank you for entrusting us to care for your loved ones. If you have any questions, we are always available for you. The facility number is 724-465-3900 or via email at Kimberly_cobaugh@indianhaven.com.

Wishing you and yours the joy of the Christmas Season,

Kimberly Cobaugh RN,C, NHA

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