

November 5, 2020

Communities at Indian Haven

Dear Friends and Families, Residents and Caregivers,

We thank you for your continued support throughout the COVID-19 pandemic. Our main goal remains to provide high-quality care and to keep your loved ones safe.

We continue to follow the Centers for Disease Control (CDC), Department of Health (DOH), and Regional Response Health Collaboration Program (RRHCP) guidelines with regard to infection control policies and procedures for prevention and mitigation of COVID-19. We will conduct additional testing per guidelines.

The facility has purchased advanced cleaning equipment and products to comply with infection control recommendations. We are continually cleaning the high touch areas such as door knobs, handles, computer screens and other technology. Staff in all departments are utilizing N95 masks, face shields and gloves with all Resident interactions. We are awaiting devices to enhance air cleaning in addition to our increased standard regarding filtration changes.

Our Facility's Resident Impact (May 15, 2020 through November 4, 2020): Indiana County has 1,350 cases

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
0	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
0	TOTAL DEATHS: Residents who died in the facility or another location
0	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

In keeping up with COVID-19 challenges, we have enacted the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. These guidelines related to visitations and screenings are based on county positivity rates.

Since the outset of this pandemic, our primary goal is to protect our staff and residents by not introducing COVID-19 from the outside. These cautionary practices are in place for the protection of you and your loved ones. The recommendations are summarized on our website's COVID-19 page.

We encourage staff to maintain social distancing, use caution when attending gatherings, wear a mask and practice hand hygiene while at work and home.

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Sincerely,

Kimberly Cobaugh RN, C NHA

A special THANK YOU to our Veterans!

