



May 15, 2020

Dear Family Member/Loved One,

I am sending this letter to communicate our continued efforts to maintain the health and wellness of our Residents and Staff at Communities at Indian Haven. I am beginning to feel like I am in the movie, "Groundhog Day"! Our area begins the "yellow phase" today. As of Wednesday, Indiana County had 907 negative Covid tests and 76 positive Covid tests. Due to the vulnerable states of health of the population we serve, our safety restrictions remain in effect. This includes no communal dining or activities with Residents remaining in their rooms. Staff in all departments are using hand sanitizer on entrance/exit, wearing masks, having temperatures taken when they come to work and when they leave with a screening questionnaire. I will continue to provide updates as they are released.

We have NO active Covid 19 cases in the facility. Two female residents have been successfully transitioned to their homes. We are continuing to screen all new admissions, placing them on the same unit for fourteen days and use full protective equipment for our staffs. The Residents continue to have their vital signs and lung sounds assessed several times a day. The safety and good health of your loved one is the most important thing to us. Should you have any questions, please contact me at 724-465-3900.

The facility celebrated National Skilled Care Week with many fun and food activities to celebrate our caring and dedicated staff! I have seen endless acts of kindness and love between your Resident and our staff in this time of crisis. Please visit our website and Facebook page to check out all the fun! We are also sponsoring: Seniors adopting 2020 Seniors to recognize the graduates in our area. Nurses were also highlighted in the "Spotlight"!

We look forward to warmer weather to enjoy the courtyard. The facility is developing a space for safe visits that will offer social distance visits at pre-scheduled times with a limit of two family members. We ask for your cooperation in time limits so others can visit in a safe, positive environment. The visits will maintain safety with the six feet social distancing, handwashing/sanitizer, and wearing of a mask. Please continue with your facetime visits, phone calls, window visits, sending of card/letters and dropping off items to for your loved one. They enjoy receiving them!

The facility is collecting email addresses of the responsible parties to maintain communication efficiently as things change. Please reach out to us to provide your email to me at: Kimberly_cobaugh@indianhaven.com. We will continue be post educational information and notices on our facility website.

Please stay safe and know that your loved ones are in good hands!

Kimberly Cobaugh RN,C, Administrator