



APRIL 10, 2020

UPDATE TO FAMILIES/LOVED ONES AND RESIDENTS AT COMMUNITIES AT INDIAN HAVEN

We feel confident that we are doing everything we can to ensure we have no spread of COVID-19 within our facility. We are in very close communication with local and state health officials who have been assigned to review and guide our actions to ensure we are following all the precaution measures. The staff at Communities at Indian Haven are advanced in the training they have received to care for this type of individual. Our policies and procedures are all updated and our internal requirements exceed the expectations that we have been provided:

Please note:

- Due to patient privacy laws, we are unable to share any further specific information about any confirmed cases in our facility
- Resident and staff safety is a top priority for Communities at Indian Haven
- We have been preparing for treatment of COVID-19 individual for a month
- Skilled nursing centers are instructed to contact local, state and federal resources to help prevent the spread of this virus immediately.
 - All the appropriate agencies were immediately contacted as directed
- Communities at Indian Haven is very well prepared with a good supply of N95 masks that have been fit tested, gowns, gloves, shoe protectors and more. Proper Personal Protective Equipment (PPE) is secure and well stocked.
- In addition to all the steps taken, we have reviewed and updated our infection prevention and control plans and our emergency communication plan.
 - We have conducted drills to simulate a positive COVID-19 Case
- All new admission coming into the facility are isolated for 14 days just as an extra precaution
- We have constructed a physical barrier isolating the particular rooms in which we would take care of COVID-19. This separates the care area from the other patient care areas.

Communities at Indian Haven has an outstanding record in infection control practices. The Indiana medical community has faith in our track record of care and our staff abilities. Additionally, in speaking with the families and loved ones we have a tremendous amount of support. The support that we have been given helps the staff continue to deliver high quality of care.