

November 25, 2020

Communities at Indian Haven

Dear Friends, Families, Resident and Caregivers,

As we approach the holiday season, your continued support throughout the COVID-19 pandemic is greatly appreciated. Our goals are to place residents first. We provide high-quality care to keep everyone safe.

Centers for Medicare & Medicaid Services (CMS) recommends that all staff, residents and visitors should continue to follow the [guidelines for visitation](#) they released in late September. Families, residents, and providers must work together to take precautions during the holidays to help reduce the risk of spread while supporting family and resident engagement as much as possible.

In addition, CMS strongly recommends against residents leaving a nursing home for the holiday, given the increased risk for exposure to COVID-19. Residents who leave for a family visit will be placed in the yellow zone – not their regular rooms – with full precautions for a minimum of 14 days upon return.

Attached are documents outlining best practices for resident outings and holiday precautions. These fliers are also available on our website's COVID-19 page, as are other pandemic cautionary documents and links.

Additional resources for your reference are:

- Centers for Disease Control and Prevention (CDC) [guidance for holiday celebrations and small gatherings](#)
- Pennsylvania Health Care Association (PHCA) [resource for considerations for the holiday season](#)

Our Facility's Resident Impact (May 15, 2020 through November 24, 2020):

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
36	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
2	TOTAL DEATHS: Residents who died in the facility or another location
2	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

We continue to focus on the basic principles of cleanliness set forth by policies and procedures from the CDC, Department of Health (DOH), and Regional Response Health Collaboration Program (RRHCP). These are our guidelines for prevention and mitigation of COVID-19. Guidelines related to visitations and screenings are based on county positivity rates.

Family members and all others impacted by the virus will be contacted and provided with results/updates.

We thank you for your continued support through the COVID-19 pandemic. Our main goal remains to provide high-quality care and to keep your loved ones safe.

Respectfully,

Kimberly Cobaugh RN,C, NHA

Enclosures