

Communities at Indian Haven

October 30, 2020

Dear Friends and Families, Residents and Caregivers,

We thank you for your continued support throughout the COVID-19 pandemic. Our main goal remains to provide high-quality care and to keep your loved ones safe.

Our guidance from state and federal governing bodies continues to change rapidly. We are continuing to follow the Centers for Disease Control and Department of Health guidelines with regard to infection control policies and procedures for prevention and mitigation of COVID-19. We are continuing the use of N95 masks.

Due to the confirmed positive case, we are restricting visitation. Any case is considered an outbreak. We will be continuing our Zoom calls and phone calls as well as window visits. We ask that you give us a 24-hour notice so we can be prepared for your call or visit. We will begin visits as soon as permitted. The plan is to use the front of the facility where we did Fresh Air Visits. The visitor will be in the heated entryway of the double doors and the resident will be in the lobby. We will schedule with the front office as previously and masks **MUST** be worn during the visit.

Our Facility's Resident Impact (May 15, 2020 through October 29, 2020):

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
1	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
0	TOTAL DEATHS: Residents who died in the facility or another location
0	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

In keeping up with COVID-19 challenges, we are enacting the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. These guidelines related to visitations and screenings are based on county positivity rates. Since the outset of this pandemic, our primary goal is to protect our staff and residents by not introducing COVID-19 from the outside. These cautionary practices are in place for the protection of you and your loved ones. The recommendations are summarized on our website's COVID-19 page.

We encourage staff to maintain social distancing, use caution when attending gatherings, wear a mask and practice hand hygiene while at work and home.

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Respectfully,

Kimberly Cobaugh RN, C, NHA

*"Strength grows in the moments when you think you can't go on but you
Keep going anyway"*